Wolters Kluwer

Release 2014-5.0
November 2015

CCH Axcess™ Document

Welcome to CCH Axcess Document Release 2014-5.0

This bulletin provides important information about the 2014-5.0 release of CCH Axcess Document. Please review this bulletin carefully. If you have any questions, contact Customer Support at 1-877-977-9739, Option 3. Additional information is available on CCH Support Online.

New in this Release

Security Improvement - Support for Transport Layer Security (TLS) v 1.2

Transport Layer Security (TLS) is a cryptographic security protocol designed to provide secure communications over computer networks. CCH Axcess now supports the latest version of TLS, version 1.2, to safeguard against known security vulnerabilities and protect your sensitive client data. In late January 2016, Wolters Kluwer will disable all other security protocols including TLS 1.0 and 1.1 and will only support TLS 1.2 in its software applications and Web sites.

Share Safe Client Website Now Supports Email Addresses with Hyphens and Sub-Domains

Firm users, clients and third party users whose email address contains a hyphen and-or sub-domain (for example, john-paul.doe@sub.domain.com) can now exchange files using Share Safe.

Integration with the CCH Axcess Practice Thin Client

You can print invoices from the new CCH Axcess Practice thin client to CCH Axcess Document. New integration screens have been developed in HTML5 to reflect the same look and feel as the Practice user interface.

Microsoft® Windows® 10 Compatibility

CCH Axcess Document is now compatible with Windows® 10. Review the system requirements at http://support.cch.com/productsupport for information about additional changes. For information about Windows® 10 compatibility for other Wolters Kluwer software products, please visit http://support.cch.com/windows10.

Citrix XenApp® 7.5 Compatibility

CCH Axcess Document now supports Citrix XenApp® 7.5 and no longer supports Citrix XenApp® 5.0.

Updated Branding

CCH Axcess now reflects the Wolters Kluwer brand throughout each application module.

Fixed in this Release

Corrupted PDFs

Customers reported that some PDFs were being corrupted when opened in Document. We identified an issue with a third-party control and replaced the control with another control that is not known to corrupt PDFs. New PDFs added or opened in Document will no longer be corrupted when opened in Document. Existing corrupted files may need to be reverted to a previous version.

Add Files Screen Hidden When Using the Drag-and-Drop Feature

Customers reported that the Add Files Screen was opening behind Document Central when they used the drag-and-drop feature to add files to Document. In this release, the Add Files screen properly displays in front of other windows as expected.

Error When Deleting a Class

Some customers reported receiving an error message that read "An error occurred while performing FileClass delete." This issue has been resolved.

Error When Downloading Large QuickBooks™ backup files (.QBB) Uploaded to Portal Integrated with Document

Customers reported receiving an error when they tried to download large QuickBooks™ backup files that clients had uploaded to Portal by clients from Document. This issue has been resolved.

Drag and Drop from Microsoft® Outlook® 2010 to Document no longer gets stuck

Customers reported that the mouse pointer was sticking on the first client or folder they hovered over when they dragged emails from Microsoft® Outlook® 2010 to Document's left navigation tree control. This issue no longer occurs.